

SLA — Service Level Agreement

Sample document - not legal advice

This Agreement is entered into between the undersigned parties ("Parties") on the basis of mutual agreement and under the conditions set out below.

1. SUBJECT MATTER

This Agreement governs the rights and obligations of the Parties in connection with the subject matter of the legal relationship defined in the heading of this document.

2. RIGHTS AND OBLIGATIONS

Each Party undertakes to fulfil the agreed conditions within the timelines and scope established in this Agreement, and to act in good faith and in compliance with law.

3. REMUNERATION AND PAYMENT TERMS

Remuneration, payment methods and deadlines shall be agreed individually between the Parties and shall form an annexe to this Agreement or be specified separately.

4. FINAL PROVISIONS

This Agreement is governed by applicable law. Any amendments must be made in writing and signed by both Parties.

Signature party 1

Signature party 2

